In my previous Company as a Test Automation Engineer for Ericsson India Global services, Verizon is our client. we used to handle all the toll- free call processing components from the back end. I experienced a situation, where we will deploy new version of kits in production environment on one of important component which handles all the national toll-free calls. After the kit deployment, we came to know that one of the important xml file is overwritten with latest empty xml file. All the team members and customers were tensed with that situation as It will take around 10 hours to rewrite that xml, which will leads to several escalations and penalty to the Ericsson.

Throughout the situation, I tried to keep myself calm and thinking about the best possible way. And then I realized, we can use same xml file in old same component, which is in different data center with some minor changes. Even though old server is not accessible from past 2 years. Luckily, we were able to just start the server manually in datacenter to access it and got the file. We were able to complete the whole process in 3 hours before the maintenance time and started the application. Customers were happy that we completed the process in given maintenance time window and also we developed some scripts in next couple of days to get a backup of such files before every installations. Customers were so satisfied with that script and also, we received an appreciation mail for those scripts, later it became a pre activity for all the components in our project.

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1. Describe a time when you had to display professionalism and critical thinking to handle a problem you experienced at work.

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1. Imagine that you had to support the planning for a College event where you anticipated a mix of in person and remote attendees, and where you had to coordinate schedules of multiple Departments to participate. Describe the steps you would take to get started on the planning.

classify the participates w.r.t type of events and filling the spread sheets for both the in person and remote persons which makes jobs easier for us.

1. Describe a time where you had to display resourcefulness in executing a project assigned to you.

in my prev company , one of colleague hospitalized with illness, where i work independently to complete the whole project which assigned to us within the time line.

1. This position requires someone with strong analytical skills. Please describe your analytical skills, and provide an example where you had to apply these skills in a past project or assignment.

in my prev company, where one of our web application performance is not good enough to reach the production requirement. so we re-write the code with better data-structures and algorithms and used more modules to meet the requirement.

1. This position also requires someone who is well organized, detail oriented and is able to effectively manage their time. Provide an example of how you organize your work and any tools/resources/skills you have that allow you to manage your time effectively.

i am proficient with excellent time management. i will organize my work within the time line. Always try to work in calm and composed way for better outcomes. and w,r,t tools i will try to learn during off time. so that i can mange my work and enhance my skill.